

## The Solution Group...

...focuses on customer service.

...has built trust with their clients.

... wants to be a multi-dimensional provider of service, not just training.

...develops customized training.

...is a source of community pride.

and

...continues to **Evolve!**

*A division of Arkansas Northeastern College*



### Contact Information

PHONE: 870.763.6222

FAX: 870.763.1202

E-MAIL: [solutionsgrp@smail.anc.edu](mailto:solutionsgrp@smail.anc.edu)

WEBSITE:

[www.ancsolutionsgroup.com](http://www.ancsolutionsgroup.com)

## Mission Statement

Our goal is to serve customers by being the highest quality, best value, most innovative, most flexible, most responsive training service provider in this region. Our programs support the mission of Arkansas Northeastern College.

## Our Philosophy

We believe customer service is our number one priority. We emphasize just -in-time training to fill a need, not to generalized training fill time. Our client is the reason for our existence, and we want our clients to become more productive, provide better quality, and to be as safe as possible. We believe this to be the greatest service we can provide both our clients and our community.

*"Anybody, Anywhere, Anytime!"*



## Staff Information, History, & Awards



Harry L. Crisp Center  
4213 Highway 18 East  
Blytheville, AR 72315



## History

The Crisp Center was formerly a Pepsi bottling plant which was donated to “Mississippi County Community College” in 1991 by the owner, Harry Crisp. In 1995 two part-time instructors and one full time instructor were hired. Business grew necessitating the hiring of additional staff. The group decided to make a separate and distinct division of the college, thus business and industry would not feel this was simply an outreach of continuing education, but was set up to serve their unique needs. The group settled on the name...The Solutions Group.

The Crisp Center grew from two classrooms to filling a 24,000 square foot facility. The Crisp Center houses a computer lab, an electrical lab, a hydraulics/pneumatics lab, as well as office spaces for The Solutions Group. Also there is a machine and welding fabrication training shop that are housed at a separate facility nearby.

## Clients

- Nucor Yamato Steel
- Nucor Steel—Hickman
- Viskase
- Amercian Greetings
- Denso
- Nibco
- Evonik CYRO
- Omnium
- Zachary Construction
- Kagome Creative Foods
- Anchor Packing
- Tenaris
- PIZO
- Butterball
- Algonquin
- Prospect Steel
- SRT
- IPSCO
- Dawson Welding
- Schueck Steel
- Tenneco Automotive
- And Many More....

*“The Solutions Group has been a tremendous asset to our employee development. Their training team has always been able to successfully put together professional company specific courses to meet our needs. A few examples would include HAZWOPPER, Annual Employee Safety, Electrical, and they have just developed a Management Team class that will include college credits for the participants.*

*Through our partnership with the Solutions Group we have benefited in huge cost savings. The Group keeps us updated on grants that are made available to companies like ours. They always assist in writing the grants to ensure we get the funding in a timely manner.*

*I would encourage any business or industry to visit their facility and see the benefits they and their employees will receive in partnering with The Solutions Group.”*

Nita Reams  
Human Resource Manager



## Awards

The Solutions Group was named 2005 National Bellwether Award Winner. The Bellwether Awards annually recognize outstanding and innovative programs and practices that are successfully leading community colleges into the future.

The Solutions Group Employees presented the customized Steel Industry Technology Degree Program as an entry in the Planning, Governance, and Finance category. This category looks at cutting-edge programs or activities that have been designed and successfully implemented to improve efficiency and effectiveness in the community college.



*These pictures are of The Solutions Group at their annual staff meeting.*